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	2. OUR COMPANY				
N°	Questions:	Comment:			
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	-	Comment:			
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Spice blends & spice seasonings
Special salt blends

Pfad: V:\FSSC 22000\FSSC 22000 Deutsch\QMH Überarbeitet\12
Textbausteine_Kommunikation Kunde\Questionnaire For Customers Rev. 04 07.01.19.Docx

	3. MANAGEMENT SYSTEM FOR FOOD SAFETY					
N°	Questions:	Yes	No	Comment:		
3. 1	Does your company have a certified quality and/or Food Safety Management system?			next Audit May 2022		

FSSC 22000 is an internationally recognized Management system for Food Safety, for all steps of food production. It is not a private standard, but based on international standards and is GFSI recognized.

3. 2	Certification	Level	Yes	No
ISO 22000				next Audit May 2022
FSSC	C 22000	CIV		next Audit May 2022
BIO			X	
Kosł only	ner (for individual customers and their products)		X	
HAL. only	AL (for individual customers and their products)		Х	
Othe	er:			Х

Other.				Х		
	4. GENERAL INFORMATION					
N°	Questions:	Yes	No	Comment:		
4.1	Do you have a food safety policy?	X				
4.2	Do you have a person designated as responsible for food safety?	Х				
4.3	Have you a Quality Management manual?	X				
4.4	Do you have a HACCP?	X				
4.5	Do you have a Food-Defense Group and Food Fraud Group?	Х				
4.6	Are sour employees regularly trained in food safety at work recording, as well as in the current year?	Х				
4.7	If yes, what kind of training do you perform and how often?			Hygiene- and Infection protection act, Workplace- and FSSC training (HACCP), Organic training, Halal and Kosher 1 p/a if necessary		

5. PURCHASE, LABORATORY AND GOODS RECEIVING

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N°	Questions:	Yes	No	Comment:
5.1	Are specifications for raw materials available?	X		
5.2	Is there a supplier selection process?	Χ		
5.3	Are suppliers audited by you?	Χ		
5.4	Do you carry out about supplier evaluation?	Χ		
5.5	Is the delivery of raw materials protected under one roof?	Χ		
5.6	Are the goods delivered in containers sealed and do you check the seal-number?	Χ		
5.7	Are all goods and raw materials on delivery tested?	Χ		
5.8	If yes, what tests are made?			Integrity, completeness, laboratory analysis see analyses cluster website
5.9	Are raw materials (herbs and spices) at delivery compared with the corresponding specifications/ tests?	Χ		See Analyses cluster
5.10	Do you have your own laboratory? If yes how many employees work there?	X		2 employees
5.11	Is the test equipment calibrated?	X		
N°	Questions:	Yes	No	Comment:
5.12	Are laboratory methods are validated? If yes, how often?	Х		At least 1x per year
5.13	Which tests for herbs & spices are performed?			Food authencity/sensorial, optical, micro-biological and chemical, physical analysis depending on product and others (see Analyses cluster)
5.14	Do you make regulatory a pesticide analysis for organic products?	Χ		See Analyses cluster
5.15	Is a measure implemented, when delivered products do not correspond to the specifications?	X		
5.16	Are packaging materials tested?	Χ		Optical tests are conducted
5.17	Do you have declarations of packaging/ conformity for products you process?	Х		Available on website
5.18	How is the status of raw material lots identified?			HS-Order-Processing System and Marks on Packagings
5.19	Do you have a quarantine station for problematic goods?	Х		
5.20	Is the quarantine container located outside the warehouse?	Χ		
5.21	Do you have separate storage areas for different product groups?	Χ		Different storage zones for different product groups

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5.22	If yes, which kind of storage areas?			Packaging material, Allergenic P., Organic P. Raw-Material, Processed Goods
5.23	Do you use FIFO?	X		
5.24	Is cross contamination (raw materials and finished products) prevented?	Χ		Separate storage areas
5.25	Is a quality control during processing implemented?	Χ		Monitoring
5.26	Are finished product tested against specification?	Χ		
5.27	Which finished product tests are performed and how often?			See Analyses cluster (Website)
5.28	Is the equipment used for weight or volume checks calibrated?	Х		
5.29	Can laboratory block goods?	Χ		Each employee can block the goods
5.30	Describe how out of specification materials are handled.			Blocked, reworked, controlled, released or destroyed
5.31	Are retained samples of finished products stored? If yes how much, for which period?	Χ		Expiry date
5.32	Are the retained samples controlled after expiry date?	Х		Once a year (moisture)
5.33	Is upstream and downstream traceability possible?	Χ		
5.34	Is the traceability system tested? If yes, what is the frequency of testing?	Χ		At least 2 times a year
5.35	Are employees trained on traceability?	X		Via regular training
	6. CRISIS MANA	GEMEN	Τ	
N°	Questions:	Yes	No	Comment:
6.1	Do you test a crisis management?	X		
6.2	Do you have a 24h crisis phone number?	X		Available on website
	7. FOREIGN OBJECT	MANGE	MENT	
N°	Questions:	Yes	No	Comment:
7.1	Do you have a glass and hard plastic cadastre?	Χ		
7.2	Is there open or un-protected glass or hard plastic nearby of open product?		Χ	
7.3	Do you regularly check the intactness of glass hard plastic parts? If yes, what is the frequency of testing?	Х		At least 2 times a year
7.4	Do you have special instruction to handle wood in production?	X		
7.5	Do you control foreign body hazards during production?	X		Optical control
7.6	If yes, how do you do it?	Х		Magnets, Wind-Blowers, Sieves, Metal-Detector (on demand)
7.7	Indicate the power of the magnets.			9.000 Gauss

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Please indicate the sieve sizes. Please indicate the sieve sizes. Please indicate the sieve sizes. Please indicate the performance of your metal-detector. Please indicate the performance of your metal-detector. Please indicate the performance of the metal-detector. Product is blocked, reworked, control, release or destroyed. Product is blocked, rewo		magnets and if yes, how many times?			
7.10 Indicate the performance of your metal-detector. Indicate the performance of your metal-detector. Such as StSt (Stainless Steel) 3,0 mm	7.9				Re-cleaned goods: 2,0-10,0 mm
7.11 Do you verify the performance of the metal-detector? 7.12 Describe the actions taken if foreign bodies are found. 8. CLEANING AGENTS AND OTHER MATERIAL N° Questions: 1 Do you use food-grade cleaning-agents and do you have instructions how to use them? 8.1 Are instructions for cleaning-agents avoilable? 8.2 Are instructions for cleaning-agents avoilable? 8.3 Is the access to chemicals in laboratory limited? 8.4 Are cleaning-agents and other chemicals stored separately? 8.5 Do you use food safe lubricants if product is involved? 8.6 Are data sheets available for chemicals that are used? 8.7 Do you use water during production? 8.8 Are other processing aids used? 8.9 Are cleaning procedures for facilities and premises documented and controlled? 9.1 Oguestions: 9.2 POOD FRAUD/PRODUCT ADULTERATION N° Questions: 9.3 Do you have a FOOD FRAUD PLAN N° Questions: 9.4 How do you ensure the authenticity of the finished products? N° Questions: 10. PROCESS CONTROL & HACCP N° Questions: Yes No Comment: 10. PROCESS CONTROL & HACCP N° Questions: Yes No Comment: 10. Do you have a HACCP program? X Are CCP's identified, evaluated and assured? X Are CCP's identified, evaluated and assured? X Are CCP's identified, evaluated and assured? X	7.10				(NonFerrous) 3,0 mm Such as StSt (Stainless Steel) 3,0
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10.2 Are CCP's identified, evaluated and assured?		-		No	Comment:
assured?	10.1		X		
10.3 Do you have Flow-Charts for that? X See Appendix	10.2		X		
	10.3	Do you have Flow-Charts for that?	X		See Appendix

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10.4	Do you have a HACCP Plan?	Χ		See Appendix
10.5	How do you manage CCP'S and CP'S?			Preventive programs, controls before and during production, analysis after production, verification and validation.
	11. DEALING WITH GMO/ IRRADIATION AND	ALLERO	iEN, Pl	RODUCT INFORMATION
N°	Questions:	Yes	No	Comment:
11.1	Do you have a philosophy on genetically modified organisms?	Χ		See Analysis and Specifications, page 2
11.2	Do you irradiate your products?		Χ	
11.3	Do you have an allergen policy?	Χ		Available on website
11.4	Do you have special instructions to avoid an allergenic cross contamination? If yes, which ones?	Х		Method- and working instructions for warehousing, cleaning, production, waste, laboratory
11.5	How do you deal with native cross contamination?			See Risk assessment allergens web site.
11.6	Does your product information comply with Regulation (EU) 1169/2011?	X		
11.7	Where can one find the country of origin of a single product?			In the analysis
	12. HYGIENE/ HOU	JSEKEEP	ING	
N°	Questions:	Yes	No	Comment:
12.1	Do you conduct hygiene checks? If yes, how often?	X		At least 1 times a year
12.2	Who is responsible?			Laboratory
12.3	What happens with the results?			Research, take action, control, - trainings
12.4	Are instructions available for washing and disinfecting hands, before beginning work?	Х		
12.5	Do you have work- and hygiene-instructions?	Х		
12.6	Are hands washing facilities with hygiene instructions available?	X		
12.7	Do you prohibit smoking in production?	Χ		
12.8	Do you have instructions how to deal with infectious diseases?	Χ		
N°	Questions:	Yes	No	Comment:
12.9	Is cleaning of factory and machinery documented and verified?	Χ		
12.10	Do you have a service provider for the cleaning work in production?		Χ	Performed by own employers
12.11	Are cleaning measures for machinery and areas documented and verified?	X		
12.12		X		

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12.13	Where is the waste stored?			Waste compactor outside the buildings
12.14	Do you store defective pallets outside of the production?	X		
12.15	Is a pest control system implemented?	Χ		
12.16	Is the pest control documented and evaluated?	X		
12.17	Are checks carried out by an external Service provider? If yes, please add the name of the Pest Control Company?	X		Vermin-Bielefeld Kopietz GmbH
12.18	Frequency of control?			12 actions per year.
12.19	Which pests are controlled?			Rodent, flying and crawling insects, rats and mice
12.20	Do you have electric insect lamps (UV light)?	Χ		,
12.21	Are toxic baits used?	Χ		
12.22	Are buildings constructed in such way that rodents/ animals cannot enter?	X		
13. ETH	ICS AND SOCIAL RESPONSIBILITY	•		
N°	Questions:	Yes	No	Comment:
13.1	Are you certified upon BSCI?		Χ	
13.2	Do you allow using child labour in your company?		Χ	
13.3	Does your company offer safe and healthy working environment?	Х		
13.4	Is there any kind of discrimination in your company (i.e. race, religion, sex)?		Χ	
	14. ENVIRON	1		
N°	Questions:	Yes	No	Comment:
14.1	Does your company comply with the actual environmental legislations?	X		
14.2	Is the sensible management of resource part of your Food Policy?	Х		
14.3	Do you respect biodiversity?	X		
14.4	Are energy- and waste management part of your business practice for environmental protection?	Х		
	15. PREMISES,	/ OTHER		
N°	Questions:	Yes	No	Comment:
15.1	Is the warehouse temperature and humidity controlled?	Х		
15.2	Are temporary repairs done in such way that there is no risk for food safety?	Х		
15.3	Is a preventive maintenance plan implemented?	Х		

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	In an eliator and an example			
15.4	Is maintenance work documented?	X		
15.5	Are breakdowns documented and yearly evaluated?	Х		
15.6	Which kind of preventive measures do you undertake to avoid contamination during repairs?			Stop of production, additional protection of adjoin equipment.
	16. LOGISTIC AND	SHIPME	NT	
N°	Questions:	Yes	No	Comment:
16.1	Are loading areas covered?	Χ		
16.2	Are trucks and containers inspected prior to loading? If yes, by whom?	X		Warehouse employee
16.3	Are these inspections logged?	Χ		
16.4	Are goods well protected during transport? If yes, please describe measures taken.	Χ		Loading solely on pallets, shrink foiled
16.5	Do you fumigate goods prior to loading in your warehouse?		Χ	
16.6	Dou you transport the product in dry and non-refrigerated trucks?	Х		
	17. Food De	efense		
N°	Questions:	Yes	No	Comment:
17.1	Do you have a hazard analysis and risk assessments for Food Defense?	Х		
17.2	Do you have a Food Fraud Team?	Х		
17.3	Are your employees trained on addressing external unaccompanied persons?	X		
17.4	Do you check the effectiveness of training? If yes, how often?	X		Once a year
17.5	Are all entrances to production locked by a security system?	Х		Fingerprint and alarm system.
17.6	Are there any entry restrictions to risk areas? If yes, which ones?	X		Only one access to production (Fingerprint)
17.7	Is an external security service in place?		Х	
N°	Questions:	Yes	No	Comment:
17.8	Is it necessary for employees and visitors to wear protective clothing when entering production?	Х		
17.9	Are surveillance cameras used in external areas?	Х		

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17.10	Are surveillance cameras used in key internal processing areas?		Χ	
17.11	Do drivers have free access to your warehouse and production places?		Χ	
	18. VERIFICATION AND VALID	ATION O	F THE	SYSTEM
N°	Questions:	Yes	No	Comment:
18.1	How often do you perform a verification and validation of the system?			Once a year Food safety/ HACCP Team
18.2	Do results of Complaints Management have influences on this, such as intern statistic to not-conform goods?	X		
18.3	Do you work with PDCA (Controlled improvement concept)?	X		

All information above comply with the current state of our management system for food safety und have no legal claim to completeness/ liability.

	Creation reference	
Publisher	Date	Signature
QMB	25.04.22	Deile Hein

Appendix 1. Abbreviations

AA/WI	Arbeitsanweisung/Working instructions
CCP	Critical Control Point
DIN	Deutsches Institut für Normungen e.V.
EN	Europäische Normen/European Standards

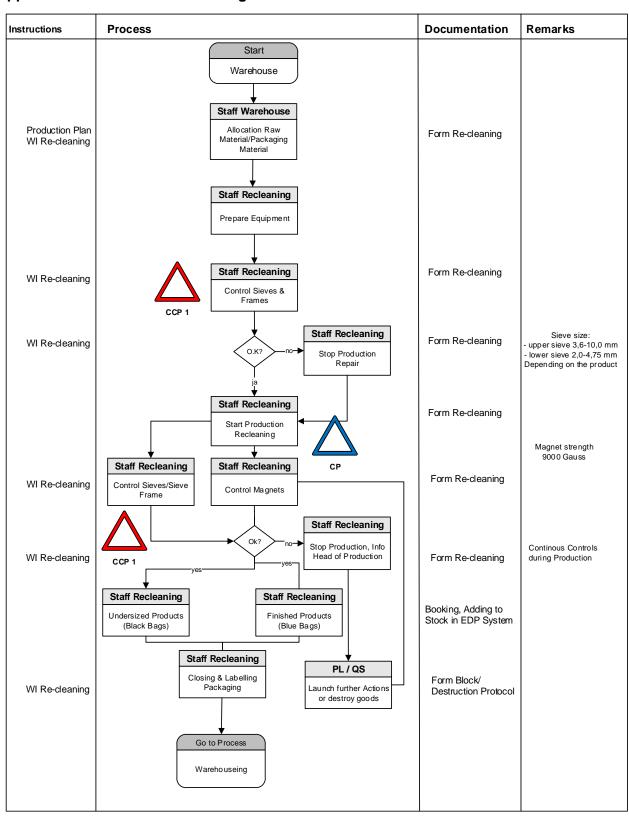
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FB/For m	Formblatt/Form					
GF	Geschäftsführer/CEO					
HACCP	Hazard Analysis Critical Control Point					
ISO	International Standardisation Organisation					
MA	Mitarbeiter/Staff					
oPRP	Operatives Preventive Program					
PRP	Präventivprogramm/Preventive Program					
QM	Qualitätsmanagement/Quality Manager					
QMB	Qualitätsmanagement-Beauftragter/Quality Management Representative					
QMH	Qualitätsmanagement-Handbuch/Quality Management Manual					
QMS	Qualitätsmanagementsystem/Quality Management System					
QS	Qualitätssicherung/Quality Assurance					
SD/OD	Sonstiges Dokument/Other document					
VA/MI	Verfahrensanweisung/Method instructions					

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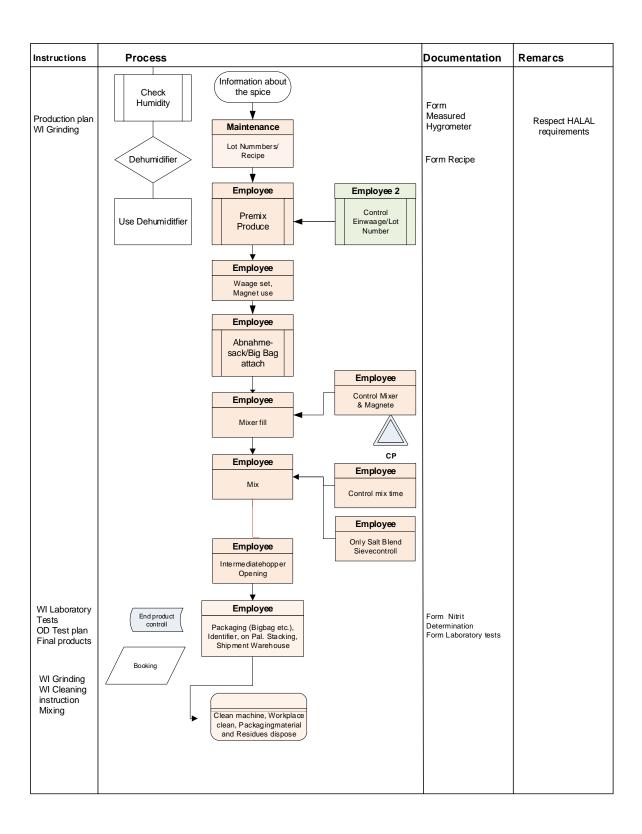
Appendix 2. Flow Chart Re-cleaning VS 07



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Appendix 4. Flow Chart Blending Vers. 07

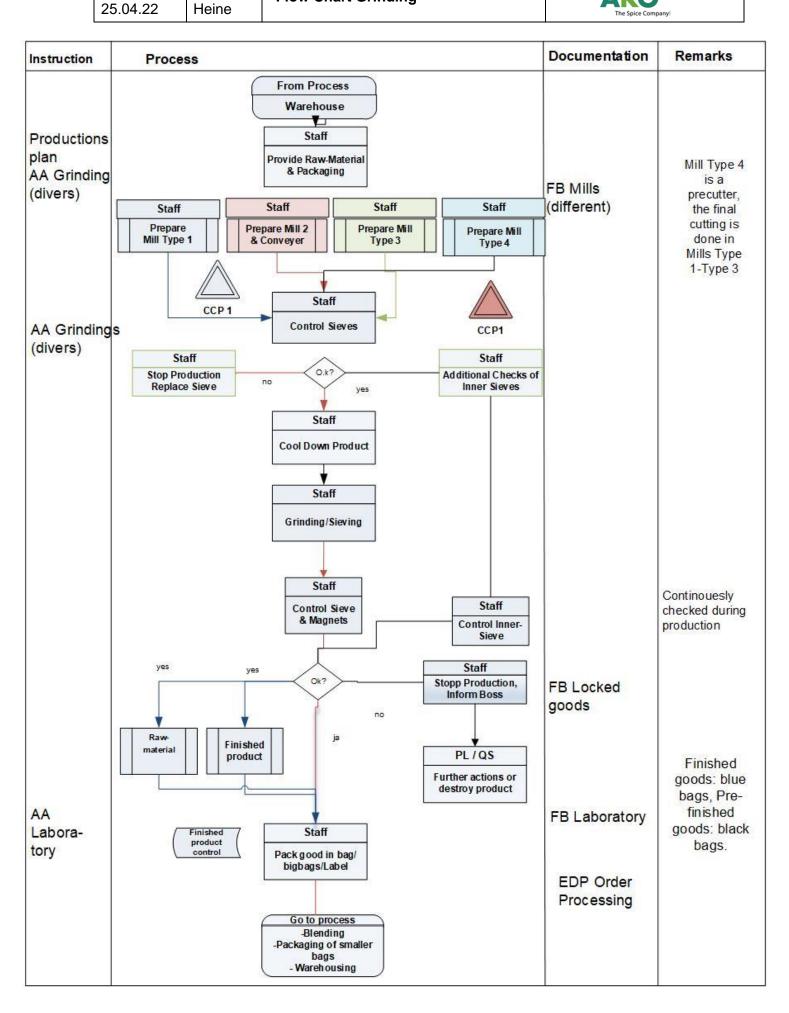


Seite Revision **Sonstiges Dokument** Referenz zu ISO/QMH 1/1 10 7.4 Verfasser

Flow Chart Grinding

Datum





Seite 1/1	Revision 10	Sonstiges Dokument	Referenz zu ISO/QMH 4.1.2.12 HACCP Plan/Gefahrenabwehrplan
Datum 25.04.22	Verfasser Heine	SD HACCP-Plan Monitoring Plan	



Process Step	Hazard	СР	Limit	Monitoring				Corrective action when	Documentation
				What	How	Frequen cy	Wo	limits are exceeded	
Cleaning Spices	TOP sieve suffers loss of function, foreign bodies in goods	CCP	from 3,6 to10 mm (depending on product) particle size bigger bigger 2.0 to 4.75 mm=lower sieve size depending on product	Control of upper sieve	Visual inspection for sieving (fill level)	After each product change	Maschine worker	Information to production manager, sieving, repeat the cleaning process	Wi Re-Cleaning Form Re-Cleaning WI Material/Machinery breakage - WI Blocked goods - Form Block/Extermination and Rework protocol
Grinding	Damaged sieve, foreign bodies coming to product	CCP	Damaged sieve, particle size of 800 bis 3000 my depending on product	Control sieve	Visual inspection of intactness	Once an hour	Maschinen -führer	Information Prod. Manager, Stopp Production, visual inspection, re-sieving or destruction of product.	-WI Mill -Form Mill -WI Blocked goods -Form Block/Extermination and Rework protocol
Grinding S Grinder	Damaged Sieve, Foreign Bodies/Sieve constitutions coming in goods	CCP	Damaged sieve, particle size of 800 to 3000 my depending on product	Control sieve	Visual inspection for sieving	After each product change	Maschine worker	Information Prod. Manager, Stopp Production, visual inspection, re-sieving or destruction of product.	- WI S. Grinder - WI Blocked goods - Form Block/Extermination and Rework protocol - WI Maschine/Material breakage
Sieve basket mill	Damaged sieve, foreign matters in product because downstream sieves are smaller	ССР	Damaged Sieve, particle size smaller than 2 mm Teilchengröße kleiner als 2 mm (sieving machine: top sieve 4 mm/down sieve 2 mm)		Visual inspection of intactness	Before and after productio n	Machine worker	Information Prod. Manager, Stopp Production, visual inspection, re-sieving or destruction of product.	-WI S Mill -Form S. Mill -WI Blocked goods -Form Block/Extermination and Rework protocol