Page 1/14	Revision 11
Date	Author:
03 03 23	Heine



		1. CONTENT		
2.	Our Company			
3.	Certification			
4.	General Information			
5.	Purchase, Laboratory and Good	ls Receiving		
6.	Crisis Management			
7.	Foreign Object Management			
8.	Cleaning Agents and other Mat			
9.	Food Fraud/ Product Adulteration	on		
10.	HACCP			
11.		and Allergen, Product Information		
12.	Hygiene/ Housekeeping			
13.	Ethics and Social Responsibility			
14.	Environment (Out or			
<i>15.</i>	Premises/ Other			
16. 17.	Logistic and Shipment Food Defense			
18.	Verification and Validation of th	an Custom		
	endix 1. Abbreviations	ie system		
	endix 2. Flow Chart Re-cleaning			
	endix 3. Grinding			
	endix 4. Blending			
	endix 5. HACCP Plan Monitoring F	Plan		
7.000	<u></u>	2. OUR COMPANY		
N°	Questions:	Comment:		
2.1	Company established date:	1991		
2.2	Name:	AKO GmbH		
2.3	Address: Phone number/Fax: Email:	Chemnitzer Straße 14-16, 30952 Ronnenberg, Germany +49 (0) 511 94685-0 / +49 (0) 511 94685-55 info@ako-gewuerze.de		
2.4	Website address:	http://www.ako-spice.com		
2.5	Number of people employed:	Approx. 30		
2.6	Nature of business: Import, trading and processing of raw spices and herbs, production of special-blends			
2.7	Belonging to group: Salz Richter Verwaltung Olaf Richter e.K.			
2.8	Is there product liability insurance in place? Yes, Allianz Insurance			
2.9	Is there product recall insurance? Yes, Allianz Insurance			
2.10	Describe your sourcing Exporters of raw spices and herbs worldwide			
2.11	Assortment:			
	Dried raw spices and raw herbs (Conventional and Organic)			
	Dried your chiese and harbs proceed as classed and/or willed (Conventional and Conventional			

Dried raw spices and herbs processed re-cleaned and/or milled (Conventional and Organic)

Page 2/14	Revision 11
Date 03.03.23	Author: Heine



Spice blends & spice seasonings
Special salt blends

Pfad: V:\FSSC 22000\FSSC 22000 Deutsch\QMH Überarbeitet\12
Textbausteine_Kommunikation Kunde\Questionnaire For Customers Rev. 04 07.01.19.Docx

	3. MANAGEMENT SYSTEM FOR FOOD SAFETY					
N°	Questions:	Yes	No	Comment:		
3. 1	Does your company have a certified quality and/or Food Safety Management system?			next Audit May 2022		

FSSC 22000 is an internationally recognized Management system for Food Safety, for all steps of food production. It is not a private standard, but based on international standards and is GFSI recognized.

3. 2	Certification	Level	Yes	No
ISO .	22000			next Audit May 2022
FSSC	C 22000	CIV		next Audit May 2022
BIO			X	
Kosł only	ner (for individual customers and their products)		X	
HAL. only	AL (for individual customers and their products)		Х	
Othe	er:			Х

Other.					^	
4. GENERAL INFORMATION						
N°	Questions:	Yes	No	Comme	nt:	
4.1	Do you have a food safety policy?	X				
4.2	Do you have a person designated as responsible for food safety?	Χ				
4.3	Have you a Quality Management manual?	Χ				
4.4	Do you have a HACCP?	X				
4.5	Do you have a Food-Defense Group and Food Fraud Group?	Χ				
4.6	Are sour employees regularly trained in food safety at work recording, as well as in the current year?	Х				
4.7	If yes, what kind of training do you perform and how often?			Hygiene- and Infect protection act, Wo FSSC training (HAC training, Halal and if necessary	orkplace- and CCP), Organic	
	5. PURCHASE, LABORATORY AND GOODS RECEIVING					

Page 3/14	Revision 11
Date	Author:
03 03 23	Heine



N°	Questions:	Yes	No	Comment:
5.1	Are specifications for raw materials available?	Χ		
5.2	Is there a supplier selection process?	Χ		
5.3	Are suppliers audited by you?	Χ		
5.4	Do you carry out about supplier evaluation?	Χ		
5.5	Is the delivery of raw materials protected under one roof?	Χ		
5.6	Are the goods delivered in containers sealed and do you check the seal-number?	Χ		
5.7	Are all goods and raw materials on delivery tested?	Χ		
5.8	If yes, what tests are made?			Integrity, completeness, laboratory analysis see analyses cluster website
5.9	Are raw materials (herbs and spices) at delivery compared with the corresponding specifications/ tests?	Χ		See Analyses cluster
5.10	Do you have your own laboratory? If yes how many employees work there?	Χ		2 employees
5.11	Is the test equipment calibrated?	Χ		
N°	Questions:	Yes	No	Comment:
5.12	Are laboratory methods are validated? If yes, how often?	Х		At least 1x per year
5.13	Which tests for herbs & spices are performed?			Food authencity/sensorial, optical, micro-biological and chemical, physical analysis depending on product and others (see Analyses cluster)
5.14	Do you make regulatory a pesticide analysis for organic products?	Χ		See Analyses cluster
5.15	Is a measure implemented, when delivered products do not correspond to the specifications?	Χ		
5.16	Are packaging materials tested?	Χ		Optical tests are conducted
5.17	Do you have declarations of packaging/ conformity for products you process?	Χ		Available on website
5.18	How is the status of raw material lots identified?			HS-Order-Processing System and Marks on Packagings
5.19	Do you have a quarantine station for problematic goods?	Χ		
5.20	Is the quarantine container located outside the warehouse?	Χ		
5.21	Do you have separate storage areas for different product groups?	Χ		Different storage zones for different product groups

Page 4/14	Revision 11
Date	Author:
03 03 23	Heine



5.22	If yes, which kind of storage areas?			Packaging material, Allergenic P., Organic P. Raw-Material, Processed Goods
5.23	Do you use FIFO?	Χ		
5.24	Is cross contamination (raw materials and finished products) prevented?	X		Separate storage areas
5.25	Is a quality control during processing implemented?	X		Monitoring
5.26	Are finished product tested against specification?	X		
5.27	Which finished product tests are performed and how often?			See Analyses cluster (Website)
5.28	Is the equipment used for weight or volume checks calibrated?	Х		
5.29	Can laboratory block goods?	Х		Each employee can block the goods
5.30	Describe how out of specification materials are handled.			Blocked, reworked, controlled, released or destroyed
5.31	Are retained samples of finished products stored? If yes how much, for which period?	X		Expiry date
5.32	Are the retained samples controlled after expiry date?	Х		Once a year (moisture)
5.33	Is upstream and downstream traceability possible?	Χ		
5.34	Is the traceability system tested? If yes, what is the frequency of testing?	X		At least 2 times a year
5.35	Are employees trained on traceability?	X		Via regular training
	6. CRISIS MANA	AGEMEN	T	
N°	Questions:	Yes	No	Comment:
6.1	Do you test a crisis management?	X		
6.2	Do you have a 24h crisis phone number?	X		Available on website
A 40	7. FOREIGN OBJECT	1	1	
N°	Questions:	Yes	No	Comment:
7.1	Do you have a glass and hard plastic cadastre?	X		
7.2	Is there open or un-protected glass or hard plastic nearby of open product?		Χ	
7.3	Do you regularly check the intactness of glass hard plastic parts? If yes, what is the frequency of testing?	Х		At least 2 times a year
7.4	Do you have special instruction to handle wood in production?	Х		
7.5	Do you control foreign body hazards during production?	X		Optical control
7.6	If yes, how do you do it?	Х		Magnets, Wind-Blowers, Sieves, Metal-Detector (on demand)
7.7	Indicate the power of the magnets.			9.000 Gauss
7.8	Do you check the performance of the	Χ		Once a year

Page 5/14	Revision 11
Date	Author:
U3 U3 23	Heine



Please indicate the sieve sizes. Please indicate the sieve sizes. Please indicate the sieve sizes. Please indicate the performance of your metal-detector. Please indicate the performance of your metal-detector. Please indicate the performance of the metal-detector. Product is blocked, reworked, control, release or destroyed. Product is blocked, rewo		magnets and if yes, how many times?			
7.10 Indicate the performance of your metal-detector. Indicate the performance of your metal-detector. Such as StSt (Stainless Steel) 3,0 mm	7.9				Re-cleaned goods: 2,0-10,0 mm
7.11 Do you verify the performance of the metal-detector? 7.12 Describe the actions taken if foreign bodies are found. 8. CLEANING AGENTS AND OTHER MATERIAL N° Questions: 1 Do you use food-grade cleaning-agents and do you have instructions how to use them? 8.1 Are instructions for cleaning-agents avoilable? 8.2 Are instructions for cleaning-agents avoilable? 8.3 Is the access to chemicals in laboratory limited? 8.4 Are cleaning-agents and other chemicals stored separately? 8.5 Do you use food safe lubricants if product is involved? 8.6 Are data sheets available for chemicals that are used? 8.7 Do you use water during production? 8.8 Are other processing aids used? 8.9 Are cleaning procedures for facilities and premises documented and controlled? 9.1 Oguestions: 9.2 POOD FRAUD/PRODUCT ADULTERATION N° Questions: 9.3 Do you have a FOOD FRAUD PLAN N° Questions: 9.4 How do you ensure the authenticity of the finished products? N° Questions: 10. PROCESS CONTROL & HACCP N° Questions: Yes No Comment: 10. PROCESS CONTROL & HACCP N° Questions: Yes No Comment: 10. Do you have a HACCP program? X Are CCP's identified, evaluated and assured? X Are CCCP's identified, evaluated and assured? X Are CCCP's identified, evaluated and assured?	7.10				(NonFerrous) 3,0 mm Such as StSt (Stainless Steel) 3,0
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10.2 Are CCP's identified, evaluated and assured?		-		No	Comment:
assured?	10.1		X		
10.3 Do you have Flow-Charts for that? X See Appendix	10.2		X		
	10.3	Do you have Flow-Charts for that?	X		See Appendix

Page 6/14	Revision 11
Date	Author:
03 03 23	Heine



10.4	Do you have a HACCP Plan?	Χ		See Appendix
10.5	How do you manage CCP'S and CP'S?			Preventive programs, controls before and during production, analysis after production, verification and validation.
	11. DEALING WITH GMO/ IRRADIATION AND	ALLERG	EN, PF	RODUCT INFORMATION
N°	Questions:	Yes	No	Comment:
11.1	Do you have a philosophy on genetically modified organisms?	Χ		See Analysis and Specifications, page 2
11.2	Do you irradiate your products?		X	
11.3	Do you have an allergen policy?	Χ		Available on website
11.4	Do you have special instructions to avoid an allergenic cross contamination? If yes, which ones?	Х		Method- and working instructions for warehousing, cleaning, production, waste, laboratory
11.5	How do you deal with native cross contamination?			See Risk assessment allergens web site.
11.6	Does your product information comply with Regulation (EU) 1169/2011?	Χ		
11.7	Where can one find the country of origin of a single product?			In the analysis
	12. HYGIENE/ HOU	JSEKEEP	ING	
N°	Questions:	Yes	No	Comment:
12.1	Do you conduct hygiene checks? If yes, how often?	Х		At least 1 times a year
12.2	Who is responsible?			Laboratory
12.3	What happens with the results?			Research, take action, control, - trainings
12.4	Are instructions available for washing and disinfecting hands, before beginning work?	Х		
12.5	Do you have work- and hygiene-instructions?	Х		
12.6	Are hands washing facilities with hygiene instructions available?	Χ		
12.7	Do you prohibit smoking in production?	Χ		
12.8	Do you have instructions how to deal with infectious diseases?	Χ		
N°	Questions:	Yes	No	Comment:
12.9	Is cleaning of factory and machinery documented and verified?	Х		
12.10	Do you have a service provider for the cleaning work in production?		Χ	Performed by own employers
12.11	Are cleaning measures for machinery and areas documented and verified?	Χ		
12.12	Do you regularly remove waste from the	Χ		

Page 7/14	Revision 03
Date 03 03 23	Author:



12.13	Where is the waste stored?			Waste compactor outside the buildings
12.14	Do you store defective pallets outside of the production?	X		Zanamgo
12.15	Is a pest control system implemented?	Χ		
12.16	Is the pest control documented and evaluated?	X		
12.17	Are checks carried out by an external Service provider? If yes, please add the name of the Pest Control Company?	X		Vermin-Bielefeld Kopietz GmbH
12.18	Frequency of control?			12 actions per year.
12.19	Which pests are controlled?			Rodent, flying and crawling insects, rats and mice
12.20	Do you have electric insect lamps (UV light)?	Х		
12.21	Are toxic baits used?	Χ		
12.22	Are buildings constructed in such way that rodents/ animals cannot enter?	X		
13. ETHI	CS AND SOCIAL RESPONSIBILITY			
N°	Questions:	Yes	No	Comment:
13.1	Are you certified upon BSCI?		Χ	
13.2	Do you allow using child labour in your company?		Χ	
13.3	Does your company offer safe and healthy working environment?	Х		
13.4	Is there any kind of discrimination in your company (i.e. race, religion, sex)?		Χ	
	14. ENVIRON	IMENT	1	
N°	Questions:	Yes	No	Comment:
14.1	Does your company comply with the actual environmental legislations?	X		
14.2	Is the sensible management of resource part of your Food Policy?	X		
14.3	Do you respect biodiversity?	X		
14.4	Are energy- and waste management part of your business practice for environmental protection?	Х		
	15. PREMISES,	/ OTHER		
N°	Questions:	Yes	No	Comment:
15.1	Is the warehouse temperature and humidity controlled?	Х		
15.2	Are temporary repairs done in such way that there is no risk for food safety?	Х		
15.3	Is a preventive maintenance plan implemented?	X		

Page 8/14	Revision 11
Date	Author:
03 03 23	Heine



	In an eliator and an example			
15.4	Is maintenance work documented?	X		
15.5	Are breakdowns documented and yearly evaluated?	Х		
15.6	Which kind of preventive measures do you undertake to avoid contamination during repairs?			Stop of production, additional protection of adjoin equipment.
	16. LOGISTIC AND	SHIPME	NT	
N°	Questions:	Yes	No	Comment:
16.1	Are loading areas covered?	Χ		
16.2	Are trucks and containers inspected prior to loading? If yes, by whom?	X		Warehouse employee
16.3	Are these inspections logged?	Χ		
16.4	Are goods well protected during transport? If yes, please describe measures taken.	Χ		Loading solely on pallets, shrink foiled
16.5	Do you fumigate goods prior to loading in your warehouse?		Χ	
16.6	Dou you transport the product in dry and non-refrigerated trucks?	Х		
	17. Food De	efense		
N°	Questions:	Yes	No	Comment:
17.1	Do you have a hazard analysis and risk assessments for Food Defense?	Х		
17.2	Do you have a Food Fraud Team?	Х		
17.3	Are your employees trained on addressing external unaccompanied persons?	X		
17.4	Do you check the effectiveness of training? If yes, how often?	X		Once a year
17.5	Are all entrances to production locked by a security system?	Х		Fingerprint and alarm system.
17.6	Are there any entry restrictions to risk areas? If yes, which ones?	X		Only one access to production (Fingerprint)
17.7	Is an external security service in place?		Х	
N°	Questions:	Yes	No	Comment:
17.8	Is it necessary for employees and visitors to wear protective clothing when entering production?	Х		
17.9	Are surveillance cameras used in external areas?	Х		

Page 9/14	Revision 11
Date 03.03.23	Author: Heine



17.10	Are surveillance cameras used in key internal processing areas?		Χ	
17.11	Do drivers have free access to your warehouse and production places?		Χ	
	18. VERIFICATION AND VALID	ATION C	F THE	SYSTEM
N°	Questions:	Yes	No	Comment:
18.1	How often do you perform a verification and validation of the system?			Once a year Food safety/ HACCP Team
18.2	Do results of Complaints Management have influences on this, such as intern statistic to not-conform goods?	X		
18.3	Do you work with PDCA (Controlled improvement concept)?	X		

All information above comply with the current state of our management system for food safety und have no legal claim to completeness/ liability.

	Creation reference	
Publisher	Date	Signature
QMB	03.03.23	S. Wemter

Appendix 1. Abbreviations

AA/WI	Arbeitsanweisung/Working instructions
CCP	Critical Control Point
DIN	Deutsches Institut für Normungen e.V.
EN	Europäische Normen/European Standards

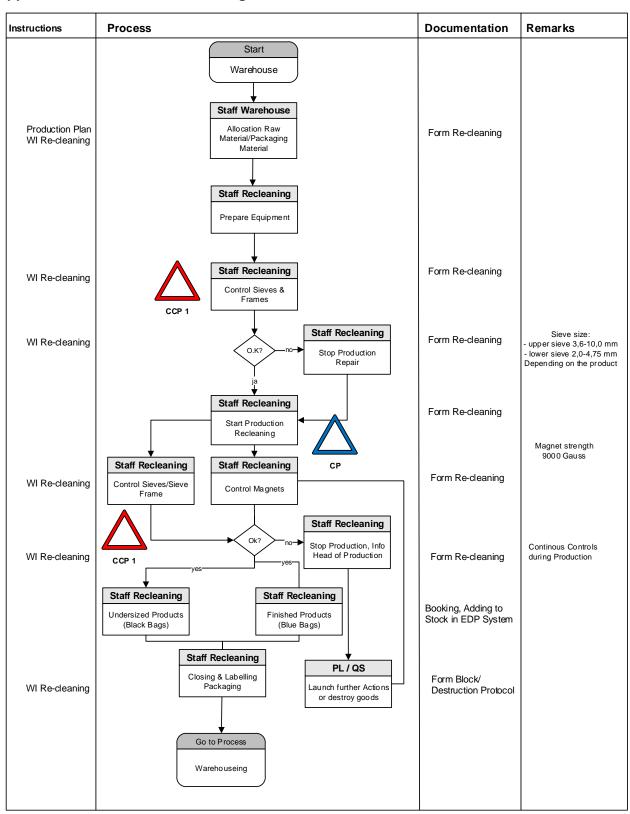
Page 10/14	Revision 11	Questionnaire for	
Date 03.03.23	Author: Heine	Customers	

FB/For m	Formblatt/Form					
GF	Geschäftsführer/CEO					
HACCP	Hazard Analysis Critical Control Point					
ISO	International Standardisation Organisation					
MA	Mitarbeiter/Staff					
oPRP	Operatives Preventive Program					
PRP	Präventivprogramm/Preventive Program					
QM	Qualitätsmanagement/Quality Manager					
QMB	Qualitätsmanagement-Beauftragter/Quality Management Representative					
QMH	Qualitätsmanagement-Handbuch/Quality Management Manual					
QMS	Qualitätsmanagementsystem/Quality Management System					
QS	Qualitätssicherung/Quality Assurance					
SD/OD	Sonstiges Dokument/Other document					
VA/MI	Verfahrensanweisung/Method instructions					

Page 11/14	Revision 11
Date 03 03 23	Author:



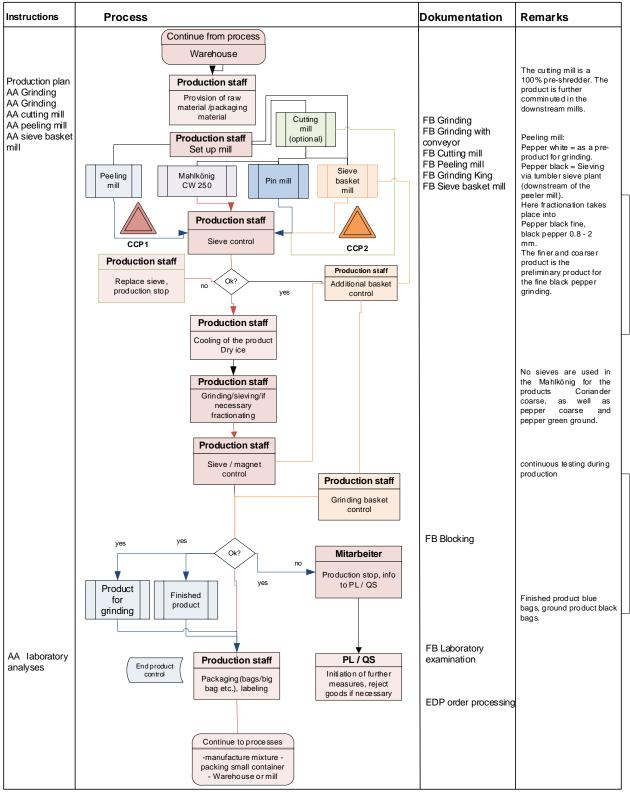
Appendix 2. Flow Chart Re-cleaning VS 07



Seite 1/1 Revision 12 Sonstiges Dokument 7.4 Referenz zu ISO/QMH 7.4



Datum Verfasser 24.01.2023 Vermbter SD flow chart Grinding



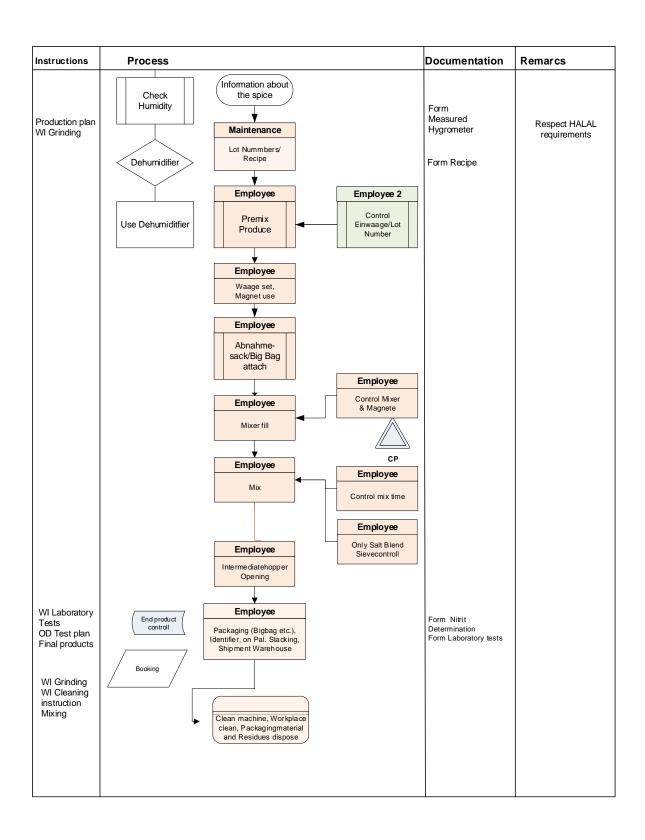
Changes: blue and black bags used for ground/finished goods, cutting mill inserted opptionally.

Geprüft von HACCP/LMS-Gruppe am:

Page 13/14	Revision 11
Date	Author:
03 03 23	Heine



Appendix 4. Flow Chart Blending Vers. 07



Seite 1/1	Revision 11	Sonstiges Dokument	Referenz zu ISO/QMH 4.1.2.12 HACCP Plan/Gefahrenabwehrplan
Datum 03.03.23	Verfasser Heine	SD HACCP-Plan Monitoring Plan	



Process Step	Hazard	СР	Limit	Monitoring				Corrective action when	Documentation
				What	How	Frequen cy	Wo	limits are exceeded	
Cleaning Spices	TOP sieve suffers loss of function, foreign bodies in goods	CCP	from 3,6 to10 mm (depending on product) particle size bigger bigger 2.0 to 4.75 mm=lower sieve size depending on product	Control of upper sieve	Visual inspection for sieving (fill level)	After each product change	Maschine worker	Information to production manager, sieving, repeat the cleaning process	Wi Re-Cleaning Form Re-Cleaning WI Material/Machinery breakage - WI Blocked goods - Form Block/Extermination and Rework protocol
Grinding	Damaged sieve, foreign bodies coming to product	CCP	Damaged sieve, particle size of 800 bis 3000 my depending on product	Control sieve	Visual inspection of intactness	Once an hour	Maschinen -führer	Information Prod. Manager, Stopp Production, visual inspection, re-sieving or destruction of product.	-WI Mill -Form Mill -WI Blocked goods -Form Block/Extermination and Rework protocol
Grinding S Grinder	Damaged Sieve, Foreign Bodies/Sieve constitutions coming in goods	CCP	Damaged sieve, particle size of 800 to 3000 my depending on product	Control sieve	Visual inspection for sieving	After each product change	Maschine worker	Information Prod. Manager, Stopp Production, visual inspection, re-sieving or destruction of product.	- WI S. Grinder - WI Blocked goods - Form Block/Extermination and Rework protocol - WI Maschine/Material breakage
Sieve basket mill	Damaged sieve, foreign matters in product because downstream sieves are smaller	CCP	Damaged Sieve, particle size smaller than 2 mm Teilchengröße kleiner als 2 mm (sieving machine: top sieve 4 mm/down sieve 2 mm)		Visual inspection of intactness	Before and after productio n	Machine worker	Information Prod. Manager, Stopp Production, visual inspection, re-sieving or destruction of product.	-WI S Mill -Form S. Mill -WI Blocked goods -Form Block/Extermination and Rework protocol